5.2.1 Establishing the Business, Quality, Environmental and Health Safety Policy

The Business Management System is applicable to the following activities of the Company:

The reprocessing of reclaimed non-ferrous metals by means of pre-processing, smelting and refining to produce non-ferrous metal ingots to customer requirements. The trading and processing of non-ferrous metals to customer requirements.

We recognise that efficiently run processes are good for both business and the environment. We also recognise that the future success of the Company depends on achieving the highest possible standards for sustainable quality, delivery performance, manufacturing process and commercial realisation of our products and services.

We are therefore committed to:

- Continual improvement of our Business Management Systems to enhance performance,
- Maximising the efficiency of our business processes,
- Providing products and service which give total customer satisfaction,
- Meeting the needs and expectations of the company's stakeholders
- Complying with all relevant legislation, codes of practice and applicable requirements
- Minimising the environmental impact of our business,
- Commitment to protection of the Environment, including preventing pollution.
- Commitment to the health and safety of all staff and visitors and other members of the public.
- Commitment to reducing Milver's impact on climate change.
- Setting and monitoring business targets and objectives to mitigate the company's potential impacts (including health and safety and environmental impacts)
- Eliminate hazards and reduce risks
- Providing the resources necessary to achieve the business targets.
- Meeting the requirements of the latest versions of BS EN ISO 9001, BS EN ISO 14001 and BS EN ISO 45001.
- Communicating this policy to all the company's stakeholders and making it available upon reasonable request.
- Ensuring that all staff are aware and have an input into the quality, environmental and health and safety policies and procedures.
- Maintaining the highest ethical standards at all time

