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**5 Leadership****5.2 Policy**

Authorised by:


**5.2.1 Establishing the Business Policy**



The Business Management System is applicable to the following activities of the Company:

The reprocessing of reclaimed non-ferrous metals by means of pre-processing, smelting and refining to produce non-ferrous metal ingots to customer requirements. The trading and processing of non-ferrous metals to customer requirements.

We recognise that efficiently run processes are good for both business and the environment. We also recognise that the future success of the Company depends on achieving the highest possible standards for sustainable quality, delivery performance, manufacturing process and commercial realisation of our products and services.

We are therefore committed to:

- Continual improvement of our Business Management Systems to enhance performance,
- Maximising the efficiency of our business processes,
- Providing products and service which give total customer satisfaction,
- Meeting the needs and expectations of the company's stakeholders
- Complying with all relevant legislation, codes of practice and applicable requirements
- Minimising the environmental impact of our business,
- Commitment to protection of the Environment, including preventing pollution
- Setting and monitoring business targets and objectives to mitigate the company's potential impacts (including environmental impacts)
- Providing the resources necessary to achieve the business targets
- Meeting the requirements of the latest versions of BS EN ISO 9001 and BS EN 14001.
- Communicating this policy to all the company's stakeholders and making it available upon reasonable request.

	
Managing Director	QHSE Manager